Case Study: **AGP Clinical Academy**

CUSTOMER INFORMATION

Customer Name: **AGP Clinical Academy**
Location: **Portsmouth, UK - Minneapolis, USA**
Type: **Medical Professional Education**
Website: **www.agpclinical.org**
Trainees: **1000+**
Months Using SkyPrep: **12+**

SUCCESS STORY

Changing diabetes management standards means educating thousands of medical professionals around the world rapidly and efficiently.

With the help of SkyPrep LMS, AGP Clinical Academy created and delivered two training programs to 1000 individuals across the world with the purpose of furthering their mission of acquainting clinicians and researchers with the Ambulatory Glucose Profile use in care, research and education.

THE CUSTOMER

The AGP Clinical Academy was established by Professor Roger Mazze, developer of the Ambulatory Glucose Profile and Dr. Iain Cranston, endocrinologist. The Academy is devoted to developing and refining tools that translate large amounts of glucose data obtained from advanced glucose sensing technologies for use in clinical practice. The Academy seeks to make the ambulatory glucose profile (AGP) the standard paradigm for graphic and quantitative representation of continuous glucose monitoring data to assist in the diagnosis, treatment and assessment of clinical outcomes in diabetes.

THE CHALLENGE

The AGP Clinical Academy received an educational grant to develop programs for use around the world and needed to find the best approach to train a dispersed group of medical professionals. With a curriculum that needed to be taught across the globe, the academy had to find a platform to deliver training and testing in an efficient and streamlined way to over 1000 individuals.

“We received an educational grant to develop programs for use around the world. We had a curriculum we wanted to share around the world but we weren’t sure what the vehicle should be and we eventually decided on a combination of online and face to face training”. – ***Dr. Roger Mazze, AGP Clinical Academy***

THE SOLUTION

After long research AGP Clinical Academy decided that a combination of online and face to face training would suit their initiative best. With the help of a hired consulting group they determined that SkyPrep met their needs and fit the criteria they were looking for when choosing their learning management system.

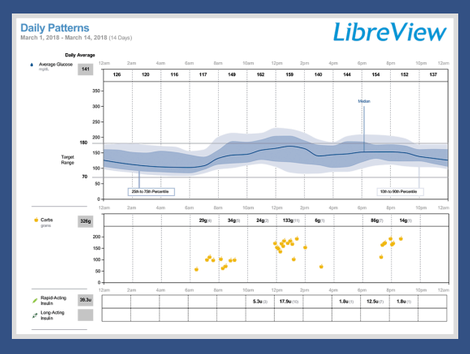
AGP Clinical Academy needed a solution that allowed them to track the training to understand how fast and how well the trainees were navigating and absorbing the course modules in

order to refine the second round of training programs. SkyPrep allowed the platform administrators to monitor course progress and instantly access trainee reports, which in return enabled them to significantly shorten the two subsequent training programs. Considering that the program trainees were not internal members of the organization, the ease of use was another critical deciding factor. As the most user friendly LMS on the market, SkyPrep provided the trainees the ability to easily enroll in and navigate the courses.

“We wanted an LMS that was very easy to use, that had a number of the elements built in already so that it could be easily structured and that could be taught”. – ***Dr. Roger Mazze, AGP Clinical Academy***

As first time LMS users they also needed a platform that would be easy to work with from an administrative perspective. While their consultants deployed the training for the first course, an internal team member quickly became the platform administrator and was able to easily upload and manage the required curriculum content for the second and third training programs.







“One of the reasons why we chose SkyPrep was because we could track the users very easily. The educational program is in modules and it’s important to know how long it took an individual to complete a module and then how they did on the post test. By doing that we could then develop a second program that was briefer than the first program and it enabled us to target a specific audience”.

– Dr. Roger Mazze,

AGP Clinical Academy

Although AGP Clinical Academy ideally had access to some structural feedback as first online training designers, they were able to work with their dedicated SkyPrep Account Manager who helped them navigate the platform and offer insights on their training program.

"Let me say this about your company: you've been outstanding in responding to our questions and in solving problems for us if we had any. It's a very good service. You have provided us with the information we needed to solve problems, especially around reports. Even structurally - when we were putting together the transition, your group was very helpful".

THE RESULTS

By using the SkyPrep platform, AGP Clinical Academy was able to create and deliver two training programs (with a third one on the way) to 1000 individuals across the world and further their mission of acquainting clinicians and researchers with AGP use in care, research and education.

SkyPrep's advanced analytics and reporting features allowed them to keep track of how well trainees navigated the course and how much time they required to complete the training modules. As a result, they restructured the program to enable trainees to complete it at a faster rate and shortened the program from six one-hour modules to four 30-minute modules.

"SkyPrep is a professional organization that delivered what we needed when we needed it and it worked with the audience that we were addressing". – ***Dr. Roger Mazze, AGP Clinical Academy***

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